



Featured training

NEW Developing a sustainable income approach for mentoring and befriending programmes

10th September 2009, NCVO, London

- Explore the skills and expertise as well as products and services that your mentoring and befriending project already has to generate funds
- Understand how to calculate full costs for your programme using case studies from mentoring and befriending projects
- Consider new products, services and markets to enter and generate funds

[Read more about this course and book your place online](#)

NEW Applying resilience to mentoring or befriending programmes

15th September 2009, NCVO, London

- Understand the benefits of resilience theory
- Apply resilience theory to different befriending and mentoring projects and their client groups
- Develop practical tools to incorporate resilience into your programme management

[Read more about this course and book your place online](#)

MBF annual conference in partnership with the Prime Minister's Council on Social Action (CoSA)

Highlighting the strategic contribution of one-to-one relationships

November, London

- Report back on the progress of the CoSA recommendations
- Highlight the outcomes already achieved by one-to-one projects
- Demonstrate the social return on investment of one-to-one support
- Show the value of volunteering in relation to one-to-one activity
- Demonstrate the innovative use of technology within one-to-one relationships

[Read more about the conference and register your interest online](#)

APS training

APS Portfolio Development Workshop

28th October 2009, NCVO, London

- Practical experience of how to complete your APS applications
- Learn about good practice
- Identify any areas which need developing

[Read more about this course and book your place online](#)

Training – September

Successful mentoring or befriending programme management and operation

22nd September 2009, NCVO, London

- How to thoroughly select and prepare your clients
- Consider the key factors relating to recruitment, selection and training of your volunteers
- Formulate effective support and supervision practices

[Read more about this course and book your place online](#)

Training – October

Personal safety training for mentoring and befriending programmes volunteers and clients

1st October 2009, RNIB SW, Bristol

- Explanation of the law as it relates to personal safety and signpost to relevant legal information
- Demonstrates practical steps to undertake personal safety risk assessments
- Practices, discusses and demonstrates ways to defuse aggressive behaviour

[Read more about this course and book your place online](#)

NEW Raising your mentoring or befriending programme profile

6th October 2009, NCVO, London

- How to promote your service to stakeholders, using a variety of methods
- How to raise the standing of your project within your local community using tangible results, case studies, and impact on the wider community
- Discuss and promote partnership working and how this approach will raise your profile

[Read more about this course and book your place online](#)

Setting up a successful mentoring or befriending programme

7th October 2009, NCVO, London

- Explore aims and objectives as well as the rationale behind your project
- Consider resourcing and financial requirements
- Establish appropriate structures, roles and policies/procedures

[Read more about this course and book your place online](#)

Monitoring and evaluating client outcomes for mentoring and befriending programmes

13th October 2009, MDDA, Manchester

- How to put outcomes in context and clear up confusion around monitoring and evaluation jargon, 'outputs', 'outcomes', 'outcomes indicators'
- Show you how to identify your own unique client outcomes through self evaluation
- Help you develop ways to measure and therefore report those all important

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**Mentoring and Befriending Foundation
1st Floor, Charles House, Eccles, Manchester, M30 0PW | t: 0161-787-8600 |
f: 0161-787-8100
Please visit our website at www.mandbf.org.uk**
