



Featured training

Successful mentoring or befriending programme management and operation

9th June 2009, Compass Disability Centre, Taunton

- How to thoroughly select and prepare your clients
- Consider the key factors relating to recruitment, selection and training of your volunteers
- Formulate effective support and supervision practices

[Read more about this course and book your place online](#)

Personal safety training for mentoring and befriending programmes volunteers and clients

16th June 2009, The Resource Centre, London

- Explanation of the law as it relates to personal safety and signpost to relevant legal information
- Demonstrates practical steps to undertake personal safety risk assessments
- Practices, discusses and demonstrates ways to defuse aggressive behaviour

[Read more about this course and book your place online](#)

MBF annual conference in partnership with the Prime Minister's Council on Social Action (CoSA)

Highlighting the strategic contribution of one-to-one relationships

November, London

- Report back on the progress of the CoSA recommendations
- Highlight the outcomes already achieved by one-to-one projects
- Demonstrate the social return on investment of one-to-one support
- Show the value of volunteering in relation to one-to-one activity
- Demonstrate the innovative use of technology within one-to-one relationships

[Read more about the conference and register your interest online](#)

Training – June

Monitoring and evaluating client outcomes for mentoring and befriending programmes

4th June 2009, NCVO, London

- How to put outcomes in context and clear up confusion around monitoring and evaluation jargon, ‘outputs’, ‘outcomes’, ‘outcomes indicators’
- Show you how to identify your own unique client outcomes through self evaluation
- Help you develop ways to measure and therefore report those all important client outcomes

[Read more about this course and book your place online](#)

Training – September

NEW Developing a sustainable income approach for mentoring and befriending programmes

10th September 2009, NCVO, London

- Understand what ‘financial sustainability’ looks like and why it is important to adopt a ‘holistic approach’ to generating income
- Put ‘planning’ at the centre of your income strategies
- Understand how to calculate full costs for your programme

[Read more about this course and book your place online](#)

NEW Applying resilience to mentoring or befriending programmes

15th September 2009, NCVO, London

- Understand the benefits of resilience theory
- Apply resilience theory to different befriending and mentoring projects and their client groups
- Develop practical tools to incorporate resilience into your programme management

[Read more about this course and book your place online](#)

Successful mentoring or befriending programme management and operation

22nd September 2009, NCVO, London

- How to thoroughly select and prepare your clients
- Consider the key factors relating to recruitment, selection and training of your volunteers
- Formulate effective support and supervision practices

[Read more about this course and book your place online](#)

Mentor and befriender volunteer training

24th September 2009, MDDA, Manchester

- Introduction to training volunteer mentors and befrienders

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